ITS Major Initiatives – FY21 Q1-Q2

Academic and Faculty Support

- LOCUS Enhancements (4)
- **Customer Relationship** Management (CRM) system evaluation for SON
- Wide Faculty Review/Administration Solution
- **CVENT Registration for** Commencement 2020
- **CVENT Support for Climate Change Conference**

Infrastructure

- Campus Construction Initiatives (8)
- Information Security Program (6)
- IT Disaster Recovery (6)
- LDE Foundation: Collaboration and Security (8)

- **COVID-19 Related Projects**
- Lawson/Kronos Enhancements (5)
- Replace ECSI SALNet (Flywire)
- Travel & Expense Management **Technology Solution**
- Advancement/Development Projects (4)
- Space and Asset Mgmt System -Phase II
- T4 Sitemanager Upgrade
- **Enterprise Learning Hub**



Student Technology Support

- Plan and Implement Course Schedule Builder+ Solution (EAB Navigate)
- LOCUS Fluid Page Rollouts
- Learning Portfolio Implementation (Digication)
- QSB Student Mentoring Software Pilot – (PeopleGrove)
- RMS to CS Gold Meal Plan Interface Changes - 2020-2021
- Campus Labs Engage integration
- **Everfi Student Mental Health Training** and Awareness

Continuous Service Development

- Business Intelligence/Data Warehouse (13)
- **Enterprise Content Management (5)**
- Automate HSC parking/ID processes for LUC students
- LDE Transformation: Digital Assistant/Chatbots
- HSC Technology Discovery & Alignment